

# **Peach Aviation Limited Business Summary**

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8th January 2013



# +Competition Environment in North-East Asia

Competition already exist in the Japanese market between foreign LCC.



# +Competition Environment in North-East Asia

- > Year 2012 was the "Frist Year for True LCC Establishment" in Japan
- > As the first mover in Japan, Peach try to take every advantage to be successful.



# → Milestone of Peach Aviation Limited

- $\succ$  13 months from establishment to inaugural flight.
- Challenge of starting our operation with 2 destinations. (7 round trips/day)
- Rapid expansion in short period. (6 destinations/15 round trips/day in 4 months)

Month/Date/Year	Content		
January 16, 2008	Established Corporate Affairs-Asia in ANA		
December 1, 2010	Established LCC Joint Venture Project Team in ANA		
February 10, 2011	Established A&F Aviation Co., Ltd.		
May 24, 2011	Registered new company name "Peach Aviation Ltd." and Head Office Address.		
July 7, 2011	Received Air Operator Certificate (AOC).		
March 1, 2012	Launched Osaka (Kansai) - Fukuoka service. <4 round trips/day> Launched Osaka (Kansai) - Sapporo (Chitose) service. <3 round trips/day>		
March 25, 2012	Launched Osaka (Kansai) - Nagasaki service. <2 round trips/day>		
April 1, 2012	Launched Osaka (Kansai) - Kagoshima service. <2 round trips/day>		
May 8, 2012	Launched Osaka (Kansai) - Seoul (Incheon) service. <1 round trips/day>		
June 23, 2012	Increased operation frequency of Seoul (Incheon) service. <3 round trips/day>		
July 1, 2012	Launched Osaka (Kansai) - Hong Kong service. <1 round trips/day>		
October 16, 2012	Planned to launch Osaka (Kansai) - Taipei (Taoyuan) service. <1 round trips/day> *Planned to increase operation frequency to 2 round trips/day from December, 2012.		
October 18, 2012	Planned to launch Osaka (Kansai) - Okinawa (Naha) service. <2 round trips/day>		

### **→** Shareholders

Shareholders	Invest	ment Ratio	Capital
All Nippon Airways Co., Ltd An airline engaged in scheduled/nonscheduled air transportation service, purchasing/selling/leasing/ maintenance of aircrafts and aircraft parts, and passenger/ ground handling service.	38.67%	Domestic	
Innovation Network Corporation of Japan A unique public-private partnership aimed at promoting innovation and enhancing the value of businesses in Japan.	28.00%	66.67%	15 Billion JPY
<b>First Eastern</b> A private equity and venture capital firm specializing in investing in manufacturing, construction, financial and real estate industries in expansion stage.	33.33%	International 33.33%	

# → Uniqueness of Peach

# **1. The first full LCC in Japan**

- ➢ Introduce new airline business model based on classic LCC business model.
- Aimed at further expansion of "Total Air Travel Demand" by stimulating new/potential demand by providing overwhelming "Low Price".
- ➤ Achieve "Safe" and "Low Cost" operation by adopting advanced technologies.

### 2. The first airline to have base in Kansai region

Dedicated to boost Kansai regional economy by attracting visitors from all over Japan and overseas.

### 3. Focus on own (Peach style) Business Model

- Create innovative corporate culture by recruiting resources from different backgrounds. (Different business fields / nationalities)
- Independent management from main shareholder ANA ( = full service carrier)

# → Our Base



Based in Kansai International Airport, located 38 km southeast of center of Osaka.
 Two runways (4,000m/3,500m), 24-hour airport, with 13,500,000 domestic international passengers in 2010.



# Uniqueness of Kansai Region

#### ➤ Kansai is very unique and very different from Tokyo.



# → **Destinations**

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#### > Destinations within 4-hour radius from Kansai, considering customer comfort.

	Domestic			
	Route	Inaugural Flight	No. of Flight	
Sapporo (Chitose)	Kansai - Fukuoka	Mar. 1, 2012	3 RT /day	
	Kansai - Sapporo (Chitose)	Mar. 1, 2012	5 RT /day	
(Inchon)	Kansai - Nagasaki	Mar. 25, 2012	2 RT /day	
Fukuoka	Kansai - Kagoshima	Apr. 1, 2012	3 RT /day	
Nagasaki Charles Kansai	Kansai – Okinawa (Naha)	Oct 18, 2012	2 RT /day	
Hong Kong Taipei (Naha) 4H	International			
(Taoyuan)	Route	Inaugural Flight	No. of Flight	
	Kansai - Seoul (Incheon)	May 8, 2012	3 RT /day	
🔻 / <u>%</u>	Kansai - Hong Kong	Jul. 1, 2012	1 RT /day	
s 🔺 🦉 👘	Kansai - Taipei (Taoyuan)	Oct. 16, 2012	2 RT /day	
New destinations as well as increase in operation frequencies are under consideratio				

# Corporate Vision and Value

- Peach cannot compete and succeed only with "Low Price" because of the existence of many legacy carriers (high quality) and LCC.
- Considering "Safe Flight" and "Low Price" are the fundamentals of an airline and LCC, Peach distinguish itself by adding "Japanese Standard of Service" as its value.

#### Our Value 1

"Safe Flight"

-Establish company culture that is committed to safe operation

-Establish structure/mechanism that will guarantee operation safety

### Our Value 2

"Low Price"

-Introducing paid service
-Simplifying sales channel
-Introducing simple turnaround operation
-Manualize handling procedure
-Increasing operation frequency

#### **Our Vision**

"Become a Bridge between Japan and Asia as Japanese Brand LCC" Our Value 3

"Japanese Standard Quality of Service"

-Establish LCC Service that will be accepted in Japanese market by using ANA knowhow

### **1. Developing Safety Promotion Structure**

Established "Safety Promotion Structure" right after receiving Air Operator Certificate (AOC) on July 7, 2011. First "Safety Education" conducted on July 11, 2011\*

### 2. Implementing Brand-New Aircraft

- > A320 family aircraft is the best seller with comfort, economic efficiency, and reliability.
- > Over 8,000 A320 family were ordered worldwide and operated by both legacy and LCC.
- Lease A320 "brand-new" aircraft and renew contract every certain years to maintain "Aircraft Average Age" low.

### **3. Receiving ANA's Support for Safe Operation**

Supported by ANA's technical skills, experience and know-how that ANA has accumulated for decades, while maintaining managerial independence.

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Peach try our best to save cost in many ways while maintaining high level of safety.
Peach provide 2 different fare types called "Happy Peach" and "Happy Peach Plus".



	Happy Peach	Happy Peach Plus	
Baggage			
Carry-on Baggage	Free	Free	
Checked-in Baggage	Charged	One Free Checked Bag*1	
Seat Selection			
Standard Seat	Charged	Free	
Stretch Seat	Charged	Charged	
Change, Cancel and Re	fund		
Time/Date Change	Charged	Free*2	
Cancel	el Charged 100% of total payment		
Refundable	×	×	
Sales Period			
Ticket sold by*4	9:00 AM (JST) at least 2 days before boarding date	1 hour before departure	

#### > Peach also provide unique promotional fares to create new demand.

peach	Regions: Global (English)		(			
Booking	Manage Booking	Hotels/Activity 🔻	Insurance	Flight Status		
Fares & Promotions	🔻   Airport & Inflight 👻	Destinations 👻 🛛 Commitment 👻	Consumer 👻 🛛 New	vsletter Registration		
Book						
Round trip One way	1					
From						
То	🗉 Osaka	(Kansai) - Seoul (	Incheon)	K C DA		
Departing on	<b>30%</b>	discount		and and a		
Returning on	III Iff ho	aking 3 4	ELSen as	cengers		

13

#### Aug 7, 14:00 (JST) - Aug 31, 13:59 (JST) Sales Travel

Aug 20, 2012- Mar 13, 2013

(Blackout: Sep 15-17, Sep 29 - Oct 03, Oct 6-8, Nov 23-25, Dec 15 - Jan 6, Jan 12-14, Feb 8-12)

[Example] if the fare is 5,280JPY/one-way for Osaka (Kansai) to Seoul (Incheon). (The lowest fare from July)

Traveler	Regular fare (total)	Happy party fare (total)
Traveler 🏋	5,280JPY	5,280jpy
2 Traveler	10,560 <sub>JPY</sub>	10,560 јру
3 Traveler	15,840 <sub>JPY</sub> 30	(2,520JPY/per person)
4 Traveler	21,120JPY 30	(2,520JPY/per person)
5 Traveler	25,400 <sub>JPY</sub> 300	(2,520JPV/per person) 7,900JPY

Infant 💌

Adult 1

Child

# peach



### Fall & Winter Peachy Sale

Osaka(Kansai)=Seoul(Incheon)

Osaka(Kansai)=Hong Kong

Osaka(Kansal)=Taipei(Taoyuan) Flights start from Oct 16

**No Fuel Surcharge** 

Sales: Aug 24, 14:00-Sep 4, 13:59 Travel: Sep 10-Dec 20, Jan 7-Jan 31, 2013

Fares quoted are one-way "Happy Peach Promo" fare. A fuel surcharge will not be charged. Payment fee of 210 yen and passenger service facility charges will apply per person, per one-way



### One day trip

Why don't you take a day trip to Osaka=Nagasaki? (plus limited Fukuoka flights) New promotion has been started!



4,480 JPY

7,480 JPY

6,480 JPY



# **Peach** defines "Japan Quality" as:

1. Japan's leading sense of beauty "Cute & Cool"

Expressed it through aircraft design/CA Uniform design.

### 2. Reliability as Japanese Airline

Expressed it through our continuous effort for "Safety".

### **3. Japanese Hospitality**

Expressed it through our service provided on ground and in a cabin.

### 4. Bright and Clean

Expressed it through our ground/cabin staff by keeping places clean.

### 5. Kansai's Sense of Humor

Expressed it through our commercial and cabin announcement.

# + Aircrafts



- ➤ Aircrafts are all "Brand New" and "Leased" A320-200 with 180 seats.
- > We will have 10 aircrafts by the end of  $2^{nd}$  quarter of 2013.
- > Further fleet expansion is under consideration.

#### Aircraft

Type of Aircraft	Number of Seats	Number of Aircraft
A320-200	180 Seats	10 Aircrafts



### **→** Cabin Interior



# Cabin Attendant Uniform

- ➢ Uniform reflects Japan's leading sense of beauty "Cute & Cool".
- Receiving high compliment from media as well as passengers.



# LCC Terminal in Kansai Int'l Airport

> Peach started both domestic and international services from new Terminal 2.



# + LCC Terminal in Kansai Int'l Airport

- > LCC Terminal (Terminal 2) is located between the 2 islands.
- ➢ Opened on October 28, 2012.



# Hew Facility in Kansai Int'l Airport

#### **International Departure Waiting Area**



# → New Facility in Kansai Int'l Airport

#### **Departure Swing Waiting Area**



# → New Facility in Kansai Int'l Airport

#### **Domestic Departure/Arrival Lobby**





# Thank you for your attention

